

summary	I excel at working in fast-paced and dynamic environments. I pride myself on my work and put a strong emphasis on usability and documentation of my tools. I am looking to obtain a challenging position where I can utilize and expand my current skill set while having fun at work and advancing my career.	
education	Georgia Institute of Technology, Atlanta, GA B.S. in Computer Science, Specializations in Networking & Telecom and User Interface Design Minor in Performance Studies	December, 2002
technical proficiencies	<ul style="list-style-type: none"> • Perl programming, including designing CGI's, using DBI with Oracle and MySQL, and writing adhoc tools to make my co-workers' lives easier • Linux, Solaris, and MacOS X system administration • Netcool/Omnibus and ISM administration 	
additional experience	<ul style="list-style-type: none"> • Shell script, C, Java • RRD Tool, MRTG, Sitescope, Nagios • Sendmail and Postfix mail server setup and optimization • Apache and iPlanet web server configuration • Bugzilla and Remedy bug / ticket tracking • Majordomo and Mailman mailing list administration 	
managerial experience	<ul style="list-style-type: none"> • Trained / mentored 2 new-hires on procedures and best practices (Apple B&I) • Supervised daily operations for 9 people on 24/7/365 schedule (Turner NOC) • Hired 3 of 5 new staff in '05 without using recruiters, saving \$75,000 annually • Supervised cashiers at POS providing overrides and assisting with customer service issues (Apple Retail) 	
careers	<p>Apple Inc. Cupertino, CA Build Engineer, Build & Integration for Mac OS X / iPhone / AppleTV May 2006 - Present</p> <ul style="list-style-type: none"> • Built software for, controlled content for, and coordinated with the developer tools team to release the first SDK for the iPhone and iPod touch • Worked as the primary build engineer for project to transition to 4-way Intel processors as well as numerous other CPU Software projects and updates • Brought iPhone build system into SOX compliance by developing tools to integrate with existing archive database • Designed and implemented a visual web-based view to show build progress <p>Turner Internet Technology (CNN.com, Money.com, SI.com, NASCAR.com, CartoonNetwork.com, HBO.com, GameTap, etc.) Atlanta, GA Team Lead, Internet Operations NOC Feb 2005 - May, 2006 Systems Engineer, Enterprise Systems Jan 2003 - Feb 2005 Co-op, Enterprise Systems Jan 1999 - Jan 2003</p> <ul style="list-style-type: none"> • Lead group responsible for monitoring applications, servers, and networking for 2000 hosts located in 3 datacenters. • Initiated, designed, and oversaw \$350,000 NOC redesign to improve monitoring functionality, customer service, and capacity. Project was completed on time, on budget, and with minimal impact to daily operations. • Completely re-developed in-house monitoring tools to support being configured from a web interface, tied in with the Server Inventory. • Published over 232-pages of documentation on Inventory and Monitoring tools. • Implemented fresh install of Netcool/Omnibus 3.6, including setup of Syslog and SNMP Trapd probes and auto-updating ISM configs • Developed several applications for in-house use, including sending mass one-time e-mails, posting operational documentation to intranet, etc. <p>Apple Retail Store at Lenox Square Atlanta, GA Part-time Mac Specialist / Lead Cashier Apr 2002 - May 2006</p> <ul style="list-style-type: none"> • Presented how-to classes and demonstrations in in-store theatre • Ensured that customers were purchasing the complete solution for their needs • Selected as "Best of Brand" by peers Q3 2002 	